

Pro Image Design – Signage Warranty

At Pro Image Design, we stand behind the quality of our work. That's why we offer the following warranty on all signage we manufacture and install:

Warranty Coverage

- **Parts:** 5-Year Limited Warranty

All sign components, including structural materials, lighting systems, and finishes, are covered for defects in materials or workmanship for a period of five (5) years from the date of installation.

Warranty Limitations

This warranty does not cover:

- Damage caused by vandalism, accidents, misuse, or natural disasters (e.g., wind, hail, flooding).
- Fading or wear due to normal environmental exposure over time.
- Electrical surges or damage from unregulated power sources.
- Unauthorized repairs, modifications, or relocations.

Making a Warranty Claim

To initiate a warranty claim, please contact our team at Pro Image Design with the original invoice number and a description of the issue. We may require photos or a site visit to assess the situation.